VAN FLEET ROOM

BRIEFER

[redacted]

501st MI CDR Rep	1st SIG CDR Rep	8th MP CDR Rep	6th CAV CDR Rep	2ID CDR Rep	8th Army CSM	8th Army CofS	19th TSC CDR Rep	KORO Director Rep	17th AVN CDR Rep	8th PERSCOM CDR Rep	USATC-K CDR Rep

Area I	Area II	501st MI CSM Rep	1st SIG CSM Rep	8th MP CSM Rep	6th CAV CSM Rep	2ID CSM Rep		G1	18th MED CDR Rep	18th MED CSM Rep	19th TSC CSM Rep	KORO CSM Rep	17th AV CSM Rep	8th PERSCOM CSM Rep	USATC-K CSM Rep
Area III	Area IV	Spouse	Spouse	Spouse	Spouse	Spouse		G1 Deputy	G1	J1	8th PERSCOM	18th MED	18th MED	18th MED	Dental
	Surgeon	Chaplain	G5	G4	G3	G3		G1 CPD	KORO	KORO	KORO	KORO	KORO		G1
CHRA	CHRA	DoDDS	ENGR	ENGR	PAO	PAO		RM	RM	175th FINCOM	175th FINCOM	EO	EEO		KORO
	BOSS	AAFES	DECA	CCK	PM	SGS		DoDDS	SOFA	TRANSCOM				KORO	KORO

Eighth United States Army

Well-Being Council of Colonels Meeting

Red = OPR

Blue = CDRs

Green = CSMs

30 April 2004

Agenda

0900-0905 **Opening Remarks** – **CofS 8th Army**

0905-1120 **8th Army W-B Issue Updates**

- 2.3.2.6 Civilian Medical Care – **18th MEDCOM**
- 2.4.1.1 Family Housing
  - Build to Lease- Korea (BTL-K) – **KORO**
  - Rental Housing Program – **KORO**
- 2.4.2.1 Barracks Modernization Program – **KORO**
- 3.7.3.2 Sponsorship – **ACofS G1**
- 3.7.3.3 SITES Improvement – **KORO**
- 3.7.4.3 Command Sponsorship – **ACofS G1**
- 3.7.4.4 Language Barriers in Customer Service Areas – **ACofS G1**

1120-1150 **Korea Army Family W-B Advisory Update** – **MAJ Spann**

1150-1200 **Closing Remarks** – **CofS 8th Army**

Opening Remarks

CofS

Eighth United States Army

8th Army Well-Being Issues Update

Manager: 18th MEDCOM

2.3.2.6

Civilian Medical Care 1 of 2

Issue. Improve civilian access to primary care in 18th MEDCOM facilities throughout the peninsula.

Origin. Break out from 8th Army W-B Issue 2.3.2.5 – 27 June 2003

End State. Provide eligible civilian personnel with easily accessible medical treatment equaling or exceeding professional benchmarks.

Status. AMBER

- U.S civilian employees have access to primary care on the peninsula and require about 5% of total visits per quarter.
- To improve access, recommend 1) use additional TDA authorization for KGS positions – FY05 2) increase use of MOU hospitals 3) increase education of civilians through personnel agencies.
- Action: SITES updated
- Non AD/ADFM civilian USFK population = 12,000.

Resource Impact. Transfer of authorizations for 12 KGS employees

Green – On track & achieves the intended purpose
Amber – On track with some difficulties & marginally achieves the intended purpose
Red – Does not achieve the intended purpose
Black – Does not achieve the intended purpose, significant problems in most areas

Manager: 18th MEDCOM

2.3.2.6

Civilian Medical Care 2 of 2

Affiliated (MOU) Hospitals

ILSAN PAEK
KOYANG

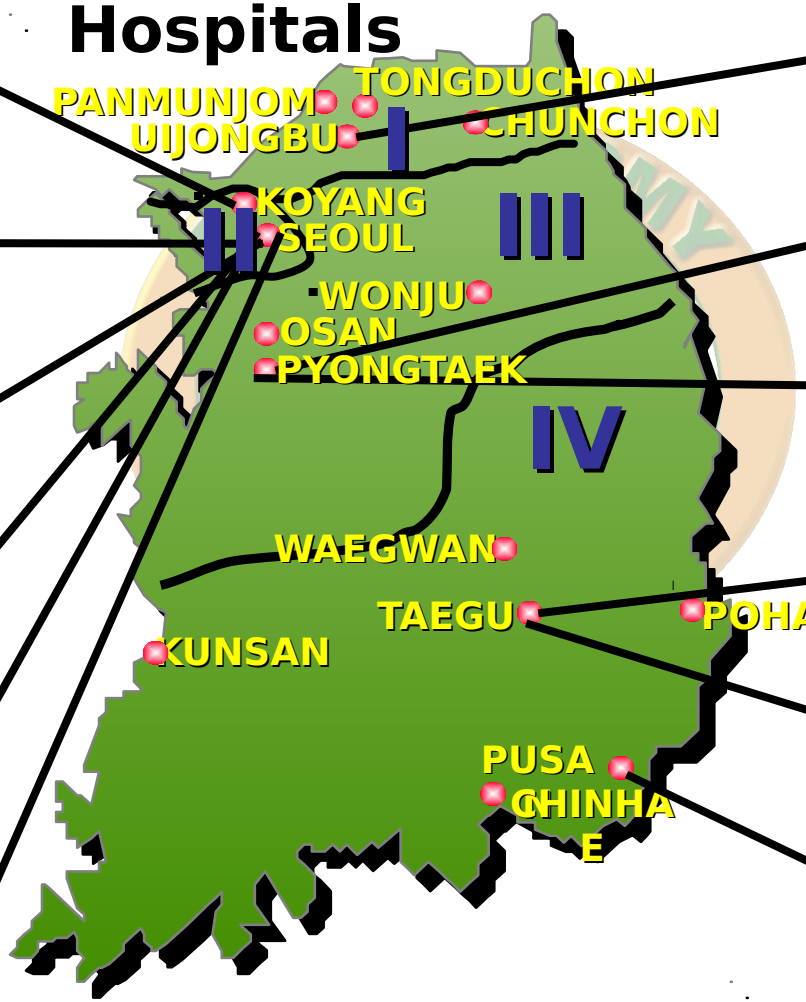
HAN YANG
SEOUL

ASAN
SEOUL

SAMSUNG
SEOUL

SEVERANCE
SEOUL

CHA x 2
SEOUL



ST. MARY'S
UIJONGBU

AJOU
SUWON

DANKOOK
PYONGTAEK

DONGSAN
TAEGU

HYO SONG
TAEGU

DONGEUI
PUSAN

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Manager: KORO

2.4.1.1

Family Housing

Construction and Build To Lease – Korea (BTL-K): Status.

- **Phase I for 1,500 Units at Camp Humphreys**: Identify requirement and program funds
  - ✓ BTL requirements identified in FY 04-09 POM and updated for FY 05-09 POM
  - ✓ Army Family Housing Master Plan (Oct 2003) identifies funding to support 4,000 AFH Units

- **Phase II for 1,500 Units at Camp Humphreys**: Advertise for Developer to provide implementation
  - – Camp Humphreys (1,500 units in FY 07), Site Selection Identified in February 04
  - – Camp Humphreys (1,500 units), RFP to be advertised in April 05
  - ✓ KORO Director briefed BTL-K to USFK Combatant Commander and Eighth Army Commander on 21 May 03
  - ✓ Initial Request for Proposal (RFP) meeting held - 14-15 May 03
  - ✓ 15-year lease periods are in FY 04 Defense Authorization Bill (DAB)
  - ✓ Korea Housing Pilot Program for investment authority is to be in the FY 05 DAB (allows for a more appealing economic package to developers and KORO – ownership/BAH to developer)
  - ✓ Combatant Commander briefed SECDEF in October 03
  - – Camp Walker (300 units in FY 06) is the initial site for BTL-K, RFP to be advertised in Jun 04
  - – Camp Carroll (420 units in FY 08) planned, site to be selected, Advertisement RFP TBD
  - – Camp Humphreys (900 additional units) planned, site to be selected, Advertisement RFP TBD
  - – Camp Humphreys (650 units) planned, site to be selected, FY 06 ROKFC

- **Phase III for 1,500 Units at Camp Humphreys**: Select Developer, Award, and

G reen – On track & achieves the intended purpose
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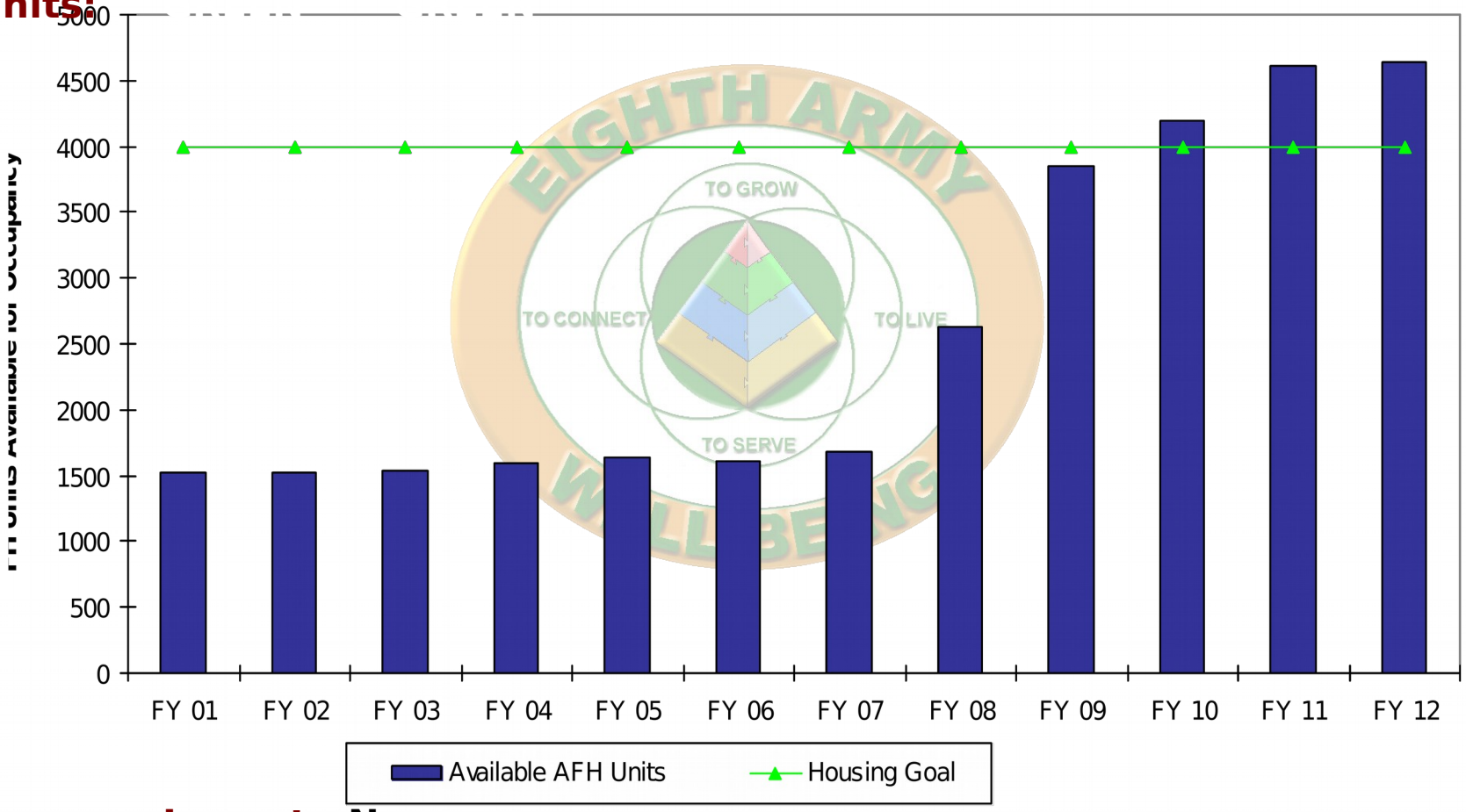
B lack – Does not achieve the intended purpose, significant problems in most areas

Manager: KORO

2.4.1.1 (cont.)

Family Housing

Military and Key and Essential Civilians Residing On Post in Government Owned and On Post/Off Post in Government Leased Army Family Housing Units:



Resource Impact. None.

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Manager: KORO

2.4.1.1 (cont.)

Family Housing

KORO Rental Housing Program (KRHP) – AFH and UPH: AMBER

- **Phase I: Identify and program requirements**
  - ✓ Requirements identified and submitted in FY 05-09 POM submittal
  - ✓ AFH funds identified in FY 03 for possible use
- **Phase II: Finalize procedures and prioritize locations**
  - ✓ Germany GRHP products translated/applied to Korea needs
  - ✓ Camp Humphreys deemed top contender for AFH leasing - 7 April 03
- **Phase III: Selection and Award**
  - ✓ Fair Market Value determination – Completed 17 April 03
  - ✓ Lease package forwarded to FKEN-RE/SOFA – 27 May 03
  - ✓ Seven AFH leases awarded at Camp Humphreys, one at Camp Walker, and three at Camp Carroll
- **Phase IV: Award further leases upon arrival of additional AFH funding allotment – funding appears sufficient to lease additional units for the summer rotation**
  - **POM request OMA funds not expected until FY 05**
  - **Request for transfer of MPA to OMA for UPH leases is at IMA**

Resource Impact: None.

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Manager: KORO

2.4.2.1

Barracks Modernization Program

Issue. The 2+2 modified standard concerning the amount of acceptable living space is unfair to soldiers in Korea. The DoD 1+1 standard is not implemented in Korea for barracks construction.

Origin. Eighth Army AFAP Conference - 13-14 MAY 02

End State. Provide a quality place to live for eligible military personnel.

Status.

- ✓ LPP and HN funds programmed for barracks 2+2 construction
- ✓ SRM barracks renovations funds are considered in total number of BUP projects
- ✓ KORO developed a COA Brief as directed at previous WB Meeting.

Phase I: Determine requirements

- ✓ Using LPP/TMP-A data determine the cost of 1+1 implementation
- ✓ Develop a decision briefing (~$711M)

Phase II: Adjust requirements for realignment/FOTA/SCM

- ✓ Determine future installation populations - 15 July 03 (this is delayed due to SCM)
- ✓ Relocate AFH and UPH projects – 21 July 03 (Using FOTA and best known numbers)

Starting 1+1in FY 05 and renovating all 2+2 (LPP - $576M; FOTA-P $222M if MCA $ remain)

Phase III: Determine costs, brief commanders, program funds

- ✓ Determine costs and prepare brief – 10 November 03
- Brief Eighth Army Commander, brief update for FOTA populations and timelines, no new date set
- Program required funds - January 2005
- ✓ Receive and evaluate new realignment plans to determine 1+1 cost

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Manager: ACofS G1 Support: 8th PERSCOM

3.7.3.2

Sponsorship

Issue. Implementation of Sponsorship Program at Command Level. There is a lack of command emphasis on sponsorship. Sponsors are not being consistently and appropriately assigned to incoming personnel and to personnel departing Korea.

Origin. Eighth Army AFAP Conference - 13-14 MAY 02

End State. Every soldier and civilian coming to Korea is sponsored and minimizes stress and uncertainty associated

Status. AMBER

- ✓ SMS live on 25 MAR 03
- ✓ Continually evaluating SMS effectiveness
- ✓ Continuous G1 – 8th PERSCOM Coordination
- ✓ Sponsorship Metrics show increase in usage
- ✓ Sponsorship added to Command Inspection Program
- ➢ Command emphasis must focus on <u>using SMS</u> to train and manage sponsors.
- ➢ Sponsors must complete SMS sponsorship training annually to remain certified.
- ➢ Units must the <u>use SMS to assign certified sponsors</u> to inbound personnel to accurately reflect sponsorship activity.
- ➢ Policy Letter #19 – Sponsorship Program – emphasizes commander involvement in the Sponsorship Program and maximum usage of the SMS to assign and sponsor inbound soldiers.

Sponsorship Metric
Sponsored =35.78%
MSC Trained Sponsors =44.36%

8 Week AVG as of APR 04

Green – On track & achieves the intended purpose
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Resource Impact. None

Manager: KORO 3.7.3.3 Support: ACofS G1

SITES Improvement

Issue. Originally identified as a 2003 AFAP Issue - Non-Command Sponsored Children Limited Access to DoDDS. The focus of the issue is increasing information dissemination using Standard Installation Topic Exchange Service (SITES) and CONUS levy briefs to emphasize the disadvantages of bringing family members to Korea in a non-command sponsored status.

Origin. Eighth Army AFAP Conference - 12-13 MAY 03

Endstate. Individuals have accurate and sufficient facilities support information readily available to make informed decisions concerning bringing families to Korea.

Status. AMBER

NoChange

- AR 608-1, ACS Center requires a Relocation Assistance Coordinating Committee (RACC) meet quarterly (at a minimum, members from ACS, housing, transportation, finance, military personnel, civilian personnel and medical treatment facility). DoDDs and other appropriate agencies will be invited to attend the quarterly meetings.
- Developing a memorandum from Director, KORO to Area Commanders (Complete 20 Oct 03) directing installations to review and update SITES information and ensure assistance is effective and responsive to the needs of the Army Family. (Complete 30 Jan 04)
- KORO ACS will review the SITES information to ensure standardization and DoDDs information is provided. (Complete Feb 04)
- Coordination continues with CONUS ACS Centers and Korea Mission Commander's to update/standardize Korea information in CONUS pre-departure briefings to Korea. Projected implementation (Complete Jun 04)

Resource Impact. None.

SITES address http://www.dmdc.osd.mil/sites

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Manager: USFK J1 Support: ACofS G1

3.7.4.3

Command Sponsorship

Issue. Plan to increase Korea CSP to 4000 Army positions

Origin. Eighth Army AFAP Conference - 13-14 MAY 02

End State. CSP levels commensurate with other OCONUS locations.

Status. AMBER

- ✓ USFK J1 briefed Eighth Army CofS, Director KORO, USFK Deputy CofS and USFK CofS
- ✓ New USFK 614-1 published 12 Nov 03
- ➢ Delegates service components authority to approve/disapprove re-designation of permanent CSP requests
- ➢ Temporary, Key Billet and Key and Essential positions are still approved by USFK J1
- ➢ Positions banded by Areas and grades
- ➢ 8th Army Supplement to USFK 614-1 pushes re-designation of permanent CSP down to 06 level Commanders. It IS in effect and posted on the 8th Army intranet (5 JAN 04)
- ➢ Drafted briefing slides that depicts current and projected support infrastructure status. Working with KORO to obtain data from the various Areas. Support areas we are looking at are: Housing, DODDS Schools, Medical Care, Dental Care, Family Spt, Child Development Center, MWR, AAFES, and DeCA Commissary.

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Manager: USFK J1 Support: ACofS G1

3.7.4.3

Command Sponsorship 2 of 2

DRAFT DRAFT

SEOUL	METRIC									
Housing	1	**#of CSP		#of On-Post Quarters						Score
		2,068	/	1,122						54%
DODDS Schools	1	#of Students		#of Spaces						Score
		2183	/	2331						107%
Medical Care	1	*Population		#Primary Care Providers						Score
		10522	/	2	X	1178	=	2356		22%
	2	Metric #1 Score		MOU Hospitals						Score
		8166	/	3	X	1178	=	3534		43%
Dental Care	1	*Population		#Primary Care Providers						Score
		10522	/	1	X	2000	=	2000		19%
	2	Metric #1 Score		MOU Providers						Score
		8522	/	2	X	2000	=	4000		47%
Family Support	1	*Population		Facilities X Capability						Score
		10522	/	1	X	10522	=	10522		100%
Child Development Center	1	#of Children		#of Spaces						Score
		145	/	227						157%
MWR	1	*Population		Facilities X Capability						Score
		10522	/	1	X	10522	=	10522		100%
AAFES	1	*Population		Facilities X Capability						Score
		10522	/	1	X	10522	=	10522		100%
DeCA Commissary	1	*Population		Facilities X Capability						Score
		10522	/	1	X	10522	=	10522		100%

*** # includes AD, DA Civ, Contractor, and Family**
**** # includes AD, DA Civ and Contractor**

GREEN = 100% - 90%
AMBER = 89% - 80%
RED = 79% - Below

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Manager: ACofS G1, CPD 3.7.4.4

Language Barriers in Customer Service Areas

Issue. Korean Nationals working in customer service areas, (I.e. Post Exchange, DPW, Housing, DECA, Transportation, MWR activities) do not communicate effectively in English. No standard testing for verbal proficiency exists. The lack of oral communication skills, results in poor service.

Origin. Eighth Army AFAP Conference - 12-13 MAY 03

Endstate. Implement mandatory verbal English proficiency training on an ongoing basis.

Status. GREEN NoChange

- English language testing policy for Korean national applicants was signed 5 NOV 03
- New policy combines four older policies
- Delegates management the authority to use several venues to determine an applicant's English Language level
- Activities are urged to take advantage of English improvement options (e.g. Tuition assistance, in-house training and/or training by contract)

Resource Impact. None.

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Army Family Well-Being Advisory Council (AFWBAC)

Family Preparation for PCS/Deployment

WHAT: Briefings to discuss Army programs in our changing environment.

WHY: There have been many changes within the Army environment while Families have been in Korea (the last 2 years). We want to better prepare our Families to cope with those changes.

WHERE: Each Area

WHEN: NLT mid May 2004 (Bi-annual)

WHO: Targeting Families leaving but open to all.

Closing Remarks

CofS

Eighth United States Army

Eighth United States Army

Well-Being Council of Colonels Meeting

Next CoC 1330-1630, 24 June 2004 (T)

Visit the 8th Army Well-Being web Page located at http://8tharmy.korea.army.mil/G1/Well-Being/Start.htm